



BEACHCOMBER

PREMIUM

PROTECTION GUARANTEE

THE ACCLAIMER GUARANTEE GIVES YOU PEACE OF MIND

Typical limited spa industry warranties protect the manufacturer, not the customer. They are often ambiguous and filled with outright exclusions, limitations and disclaimers in their product. Beachcomber understands that buying a hot tub is a major purchase, and few people understand what can go wrong. We strive to look after our customers, and that is why The Beachcomber Protection Guarantee is designed to protect you, not us. We are proud of the position Beachcomber has taken in looking after our customers before, during, and after they purchase our hot tubs.

The Beachcomber Protection Guarantee protects you 100% of the time, and is included with all of our 700, 500 and 300 series hot tubs.



BEACHCOMBER
HOT TUBS

www.beachcomberhottubs.com

EASY GUIDELINES TO PROTECT YOU AND ENSURE GUARANTEE PERFORMANCE

To receive service from a qualified Beachcomber service representative, your Beachcomber Hot Tub must be registered and you may be asked to provide an original bill of sale. Your Beachcomber Premium Guarantee starts from the original date of delivery. You may be assessed a reasonable travel cost for service at your home. It is the hot tub owner's full responsibility to provide unencumbered access to the equipment for service, removal, and/or re-installation of the hot tub for required repairs. If Beachcomber determines that repair of the hot tub is not feasible, we reserve the right to provide a replacement hot tub equal in value to the current fair market value.

In this case the owner is responsible for expenses including removal, shipping and reinstallation of the existing or replacement hot tub. Upon replacement of a hot tub, the Guarantee will cover the remaining portion of the existing Guarantee from the original installation date.

The Guarantee does not cover fading from natural aging and/or damage from excessive chemical use on all hot tub finishes, fixtures, steps and the Heatshield Cover, or crazing of the acrylic surface as these are not considered defects in materials and workmanship. Beachcomber Hot Tubs installed for commercial applications are excluded from all Guarantee coverage. The Beachcomber Premium Guarantee cannot anticipate, nor does it cover damage or failure that has occurred as a result of product abuse, accidents, power disturbances, vandalism, acts of God or nature and other causes which are out of any manufacturer's control.

All Beachcomber Hot Tubs must be used, installed and maintained as directed by the supplied Owner's Guide to receive Guarantee coverage. This Beachcomber Premium Guarantee is valid only in the country of purchase. The Premium Guarantee must be purchased and registered within 30 days of the original hot tub purchase date. Service after the sale is the responsibility of the store from whom you purchased your Beachcomber Hot Tub.

The Beachcomber buyer is responsible for registering The Beachcomber Protection Guarantee within 30 days of purchase online at:

www.beachcomberguarantee.com/register

THE INDUSTRY'S VERY FIRST PROTECTION GUARANTEE: *ACCLAIMER*.

We don't hide behind the spa industry standard 'disclaimers'. Beachcomber is and always will be a company built on care for the health, happiness, and well-being of our customers, staff, stores and corporate partners. This is not an abstract ideal, but a very real presence that you should expect to experience in all your dealings with Beachcomber.

We are family owned, and do not answer to distant shareholders. We support our customers and their ongoing satisfaction with the finest quality, and the best value in the most comfortable hot tub, worldwide. Our independently owned stores hold the same integrity, values and care for the Beachcomber Hot Tub owner, as we do. In fact, since 1978 we have looked after our customers and treated them like family.



LIFE

STRUCTURE FOR LIFE

Beachcomber guarantees to the original owner that the structural laminated fiberglass composition of your hot tub will never leak. If a failure occurs, we will supply the materials and technical labor for the repair.



5 YEAR

FROM THE DATE OF DELIVERY

ACRYLIC SURFACE GUARANTEE

Beachcomber guarantees that the hot tub's acrylic finish will be free from defects in materials and workmanship for five years from the date of delivery. If a failure occurs, we will supply the materials and technical labor for the repair.



100%

FROM THE DATE OF DELIVERY

COMPONENT GUARANTEE

Beachcomber guarantees the following factory installed components: Management System, Massage Pumps, Hush Pump™, Motors and Control Panels; will be free from defects in materials and workmanship for five years. If a failure occurs, we will supply the materials and technical labor for the repair.



5 YEAR

FROM THE DATE OF DELIVERY

SMART SENSE HEATER GUARANTEE

Beachcomber guarantees that the Smart Sense™ Heater Assembly will be free from defects in materials and workmanship for five years. If a failure occurs, we will supply the materials and technical labor for the repair.



5 YEAR

FROM THE DATE OF DELIVERY

NO-LEAK PLUMBING GUARANTEE

Beachcomber guarantees against leaks caused by defects in materials and workmanship for five years. This Guarantee covers leaks from internal and external plumbing and light lenses. If a failure occurs, we will supply the materials and technical labor for the repair.



5 YEAR

FROM THE DATE OF DELIVERY

ENVIROSKIRT CABINETRY GUARANTEE

Beachcomber guarantees that the Enviroskirt™ Cabinetry will be free from defects in materials and workmanship for five years. If a failure occurs, we will supply the materials and technical labor for the repair.